



Terms and Conditions

Deposits, Payments & Taxes

1. The date of the event is considered “booked” upon receipt of a non-refundable deposit equaling 50% of the total value of the order and execution of signed contract.
2. The final payment is due 30 days prior to event.
3. If the order is booked 30 days or less before the event, the full amount is due at signing.
4. The Client will have a grace period of 5 days after the payment date to pay debt before the contract is cancelled.
5. If the Client fails to make payments, Pounds Bakery, LLC will cease work, the order will be cancelled, and no refund will be given.
6. All payments are electronic via online payment system.

Liability

1. Pounds Bakery, LLC is not responsible for bodily injury, property, or consequential damage, which may result from services.
2. Pounds Bakery, LLC is not responsible for any damage to order, or shortage of order caused by anyone NOT employed by Pounds Bakery, LLC.
3. Pounds Bakery, LLC will not deliver an order if payments have not been paid in full.

Fulfillment of Service Agreement

1. Pounds Bakery, LLC is not responsible for any delay or inability to deliver based on accidents, natural disasters, transportation issues, inclement weather, illness, death, labor troubles, delay in supplies, disputes or strikes, or any other circumstance beyond Pounds Bakery, LLC’s control.
2. If Pounds Bakery, LLC has completed the order, but it can’t be delivered due to uncontrollable circumstances, the Client will be refunded 50% of the total cost.
3. If Client picks up the order, Pounds Bakery, LLC no longer assumes any responsibility for damage caused to it.

Postponement

1. The Client must notify Pounds Bakery, LLC if there is a change in the date of the event or a complete cancellation.
2. If the postponement occurs before 30 days of the event, no penalty fee will be charged.



3. If the postponement occurs after 15 days prior to the event, the Client will be charged a 25% change date fee.

Changes to Order Design Specifications

1. Any changes must be submitted 30 days in advance of event date.
2. Any changes to design specifications may result in additional fees. All fees will be reviewed and agreed upon between Pounds Bakery LLC and the Client prior to assessment.

Design of the Order

1. Pounds Bakery, LLC will follow the Client's request as closely as possible to create the desired design.
2. Pounds Bakery, LLC will not duplicate another artist's work. However, we will create a similar look and feel inspired by the inspirational photos submitted.

Serving Amount & Sizes

1. The servings sizes are based on Pounds Bakery serving instructions (see attached).
2. Pounds Bakery, LLC is not responsible for a shortage of the order if the pieces are served outside of the serving instructions.

Allergy & Dietary Warnings

1. Pounds Bakery, LLC's baked goods may have come in contact with the following ingredients:
 - Dairy
 - Eggs
 - Nuts
 - Soy
 - Other common food allergens
2. Natural dyes, artificial dyes, artificial flavorings, sugar, artificial sweeteners, artificial color and other allergens not listed.
3. The Client is responsible for pointing out to guest's potential allergy hazards.
4. Pounds Bakery will make every attempt to accommodate Client requested allergy restrictions. Additional fees may apply.

Equipment Rental

1. A \$150 refundable damage deposit is required for all rental equipment.



2. The equipment must be returned within 48 hours of the event.
3. The returned equipment is evaluated, and a refund of the damage deposit is based on the condition of the items.
4. All personally supplied items must be submitted to Pounds Bakery, LLC at least 7 days prior to the event date.

Delivery and Set Up

1. There is a delivery/setup fee of \$150.00.
2. Pounds Bakery, LLC is not responsible for tardiness if the venue is changed within 48 hours of the event.
3. The Client may pick up the order. The Client assumes liability once it passes into the Client's possession.
4. The Client is responsible for providing a suitable environment for the order (appropriate temperature for order, away from heaters, vibrations, people, suitable surface, suitable outdoor setting) A Pounds Bakery representative will discuss suitability prior to event and assess suitability upon arrival.
5. The Client or Client representative must be present upon delivery and sign that the order has been delivered successfully.
6. Once the order has been delivered and signed for, the client accepts full responsibility for the order.

Photographs

1. Pounds Bakery, LLC reserves the right to use all photographs of the order for advertising purposes.

Order Service Agreement

Your order is very important to us. Please carefully review order details to ensure and confirm agreement.